

## Final code list with ranking order from round 2

| Codes   |
|---|
| Shared vision of care for persistent somatic symptoms             |
| Pathways tailored to the individual patient                       |
| Open communication between healthcare providers                   |
| Awareness of the expertise of other disciplines                   |
| Multidisciplinary consultation                                    |
| Acceptable waiting times for intake, diagnosis and treatment      |
| Sufficient experienced caregivers for persistent somatic symptoms |
| Shared decision-making with patients                              |
| Active collaboration with somatic specialists                     |
| Multidisciplinary involvement in diagnostics                      |
| Clear overview of treatment options                               |
| Accessible consultation possibilities                             |
| Consistent cross-disciplinary use of explanatory models           |
| Involvement of the social domain                                  |
| Regular regional network meetings                                 |
| Agreement on division of roles in network                         |
| Joint education for health care providers                         |
| Initiatives for innovations                                       |
| Cross-disciplinary use of consistent terminology                  |
| Availability of a regional care map                               |
| Evaluation of patient satisfaction                                |
| Cross-disciplinary availability of patient education materials    |
| Agreements on guidelines and standards of care to be used         |
| User-friendly communication system                                |
| Clarity about reimbursement                                       |
| Agreements on referral procedures                                 |
| Agreements on communication around transition moments             |
| Network-wide access to medical records                            |
| Presence of informal contacts                                     |
| Evaluation of health-related quality of life in patients          |
| Cross-disciplinary explicit treatment goals                       |
| Number of joint cross-disciplinary consultations                  |
| Network has process in place to identify gaps in care delivery    |
| Clarity on cross-disciplinary care coordinator                    |
| Number of disciplines represented                                 |
| Evaluation of referral satisfaction                               |
| Evaluation of regional network functioning                        |
| Network-wide availability of e-health options                     |
| Evaluation of utilization of care                                 |
| Number of referrals to healthcare providers in the network        |
| Evaluation of satisfaction of close relatives patient             |
| Possibility for patients to access their medical records          |
| Regular audits of quality of care                                 |
| Presence of information on waiting times                          |
| Evaluation of caregiver job satisfaction                          |
| Rate of caregiver attrition and absenteeism                       |