

Collaboration between Primary Care and Secondary Care: Identifying barriers and solutions

Session 1: Identifying Barriers

Total time: 3 hours

Introductory lecture (JR) - Communication between professionals, importance of language and the challenges of FD/PSS (1 hour)

Workshop - Identifying barriers and setting priorities (10 minutes explanation time)

0. Divide into groups (selected pre-session to ensure a broad mix of disciplines)
1. Group participants' introduction ground - name, specialty and workplace eg. hospital/community service/huisartsenpraktijk (5 minutes)
2. Generating ideas - brainstorming (30 minutes)
 - a. Questions to stimulate discussion:
 - i. How would a good primary/secondary care interaction look (consider referrals, discharges, seeking advice or information)
 - ii. What are the weak points in these interactions? Include barriers to initiating interaction as well as issues throughout the process
 - iii. You may use specific examples from your practice, where interaction between primary and secondary care was needed - what challenges were faced?
 - b. List all barriers
 - c. Create a shortlist of the 10 most important
3. In plenary - reviewing all shortlists and clarify any unclear points (20 minutes)
4. Break (15 minutes - used to write each barrier individually and put up each barrier around the room)
5. Prioritisation: (30 minutes)
 - a. Each participant has 5 coloured papers; each colour representing a number of points from 1 to 5 (in this case, each paper had the number of points written on it).
 - b. Each participant writes on each paper their specialty, age, and gender.
 - c. Each participant will assign one of these papers to one of the listed barriers (5 points to the most important, 1 to the least).
6. Review and closing (10 minutes)