

Collaboration between Primary Care and Secondary Care: Identifying barriers and solutions

Session 2: Identifying Solutions

Total time: 3 hours

Introductory lecture (JR) - Communication between professionals, importance of language and the challenges of FD/PSS (1 hour)

Workshop - Identifying solutions to barriers, and setting priorities (10 minutes explanation time)

1. Divide into groups (selected pre-session to ensure a broad mix of disciplines) - each group is assigned a barrier theme (themes: referral letters, expectations, protocols, lack of time)
2. Group participants' introduction ground - name, specialty and workplace eg. hospital/community service/huisartsenpraktijk (5 minutes)
3. Generating ideas - brainstorming (30 minutes)
 - a. Themes as well as relevant barriers provided to the groups
 - b. List all possible solutions to the barriers in question
 - c. Create a shortlist of the 10 most important
4. In plenary - reviewing all shortlists and clarify any unclear points (20 minutes)
5. Break (15 minutes - used to write each solution individually and put up each barrier around the room. Each solution is also marked as being related to its relevant barrier)
6. Prioritisation: (30 minutes)
 - a. Each participant has 5 coloured papers; each colour representing a number of points from 1 to 5 (in this case, each paper had the number of points written on it).
 - b. Each participant writes on each paper their specialty, age, and gender.
 - c. Each participant will assign one of these papers to one of the listed solutions (5 points to the most important, 1 to the least).
7. Review and closing (10 minutes)